

Divya Bhushan

Email: divya_bhushan@hotmail.com
B.E in Electrical & Electronics (2004)

[My Portfolio](#)

Lead Technical Writer

AI Runtime Security: Network and API intercept: AI-powered Firewall

Product docs, API Reference docs, Installation/Admin/User guide, Release Notes, docs workflow automation

Cloud technologies and Cybersecurity concepts



[LinkedIn](#) | [GitHub](#) | [Medium](#)

Synopsis

I have extensive experience in developing and executing documentation strategies, leading high-impact projects, and optimizing processes. My expertise includes collaborating with cross-functional teams to deliver clear and effective content. I am proficient in programming, databases, operating systems, and modern tools, with a strong understanding of cybersecurity, network security, and firewall management.

Skills

Programming: GraphQL, React JS, Java basics (OOP), Shell Scripting, Python

Operating Systems: Linux, Unix, Windows

Databases: Oracle, IBM DB2, MySQL, MS SQL Server

Software Methodology: SCRUM, Agile, DevOps, SDLC, DDLC, Engineering Principles and Practices

Virtualization: Oracle VM Box

Containerization: Dockers, Kubernetes

Version Control: Git, GitLab

Static Site Generator: Docusaurus2, GitBook, gh-pages

Tools/Frameworks: GitHub, Jira, DITA, HTML5, CSS, Markdown, Visual Studio Code, SQL Developer, Eclipse EE

Professional History

- Lead Technical Writer - NetSec Software Firewalls@[Palo Alto Networks](#)** July 2023 - Present
 - * Discover, deploy, defend, and monitor AI and non AI cloud assets with the network intercept.
 - * Secure your code through AI Runtime Security: API intercept (Scan APIs).
 - * Documentation and infrastructure architecture (IA) planning for AI Runtime Security.
 - * Streamline Technical Writers' prioritization and improve skills through targeted feedback and spot-checking.
 - * Implemented and improved documentation processes, oversaw quality control, and managed tools and standards.
 - * Build docs and maintain the GitLab toolchain for publishing pipeline through troubleshooting and automation.
- Senior Technical Writer - Cortex (Prisma Cloud)@Palo Alto Networks** May 2022 - Jun 2022
 - * Cortex's Cloud Workload Protection (CWP) provides discovery and runtime protection for your cloud assets.
 - * Design and implement IA planning for documentation for a seamless and user-friendly documentation.
 - * Author Admin Guides/Release Notes for Prisma Cloud Compute(SaaS and On-prem).
 - * Collaborate with product stakeholders to generate best-in-class documentation.
- Technical Writer@[Devtron](#)** Apr 2022 - May 2022

Product documentation for DevOps/Developers to help them adapt Devtron - a software delivery workflow for Kubernetes.
- Technical Writer@[Hasura](#)** Oct 2021 - Apr 2022
 - * API documentation to build efficient APIs over GraphQL using Hasura.
 - * Authored MS SQL Server tutorial for API developers.
 - * Contributed to docs migration from Sphinx (*.rst) to Docusaurus (*.mdx, React) static site generator.
- Technical Writer@[Lumel](#)** Jul 2020 - Sep 2021

- * Authored Product documentation and implemented a style guide for writing consistent and high quality documentaton on various Lumel products.
- * Successfully executed the migration of documentation from a legacy platform to Docusaurus.

Technical Writer/Trainer@Freelancing

Sep 2013 - Jun 2020

- * Developed topic-based documentation and trained corporates on different technologies.
- * Clients: Oracle, Happiest Minds, Wipro, SLK Software, L & T Infotech, Misys, HP, Schneider Electric, Sony, Mindtree, Oxford Engineering College, Nuware Systems Institute of Technology, B.G.S Institute of Technology, and Apostrofhy.

Technical Specialist@Mindtree

Aug 2009 - Sep 2013

- * Scheduled and monitored automated tasks of file processing, log analysis, and scheduling cron jobs in Redwood Scheduler.
- * Improved processes by automating test cases written in Bash Shell, Perl, and embedded PL-SQL.
- * Performed Root Cause Analysis and fixed production errors.
- * Performed administration tasks on Linux server.
- * Contributed to resolution documents on the billing process flow.

Linux/DB admin@HCL

Sep 2008 - Jan 2009

- * Provisioned production server on Amazon EC2 and deployed official websites' content on it.
- * Installed and configured the LAMP web server on Amazon Linux.
- * Managed MySQL database and scheduled daily backups.
- * Administered Linux server and automated admin tasks using Shell scripts.

Programmer@HCL

Aug 2007 - Dec 2007

- * Administered company's application migration in IBM DB2 and developed admin guide.
- * Performed Linux server maintenance & automation tasks.

Technical Associate@Dell

Jun 2005 - Dec 2006

- * Resolved Hardware/Software issues and wrote technical articles for internal wiki.
- * Administered Oracle database (CRUD operations)